

## Hardship Fund

**You can refer someone if they meet all three criteria below:**

**1. They are unable to afford the following:**

- Food, clothing and toiletries
- Somewhere safe to sleep
- Access to a telephone and the internet
- Fuel and equipment to cook or stay warm

**2. They do not have any of the following forms of income:**

- Paid employment of any kind
- Pension
- Statutory support including Universal Credit, Asylum Support or any other state funded support
- Regular financial support, bursaries or voluntary sector grants
- Income from savings

**3. They fall into one of these at risk groups:**

- People with No Recourse to Public Funds
- People who have had disruption or delays to welfare benefits or asylum support
- Households who have lost their primary earner (deceased) to coronavirus
- Survivors of gender-based violence, including domestic abuse
- People facing homelessness or living in temporary accommodation
- People who have been required to shield
- People with a significant deterioration in their mental health
- People with a significant deterioration in their physical health

**You can become a referral partner if your organisation meets the following criteria:**

- Are you able to refer people who meet **Hardship Fund criteria**?
- Do you work directly with the people you are referring?
- Are you willing to partner with British Red Cross and sign a Memorandum of Understanding (MoU) to define this relationship?
- Are you able to capture and act on feedback from the people you are referring?
- Will you be able to provide reports about referrals and service use?
- Do you collect and store people's personal data in compliance with GDPR?
- Do you have procedures for reporting and investigating safeguarding concerns?
- Do you have procedures for reporting and investigating fraud?

Please visit the following page for further information:

[www.hardshipfund.redcross.org.uk](http://www.hardshipfund.redcross.org.uk)